Managing Your UniSC Password with the O365 Microsoft Forgot/Reset Password Page

Link: https://passwordreset.microsoftonline.com/?whr=usc.edu.au&ru=https://login.microsoftonline.com/?whr=usc.edu.au

Requirements: To use the Forgot/Reset Password Page, you must know your UniSC email address and be registered for MFA using the Microsoft Authenticator App on a mobile, MFA token or SMS. For more information about Multifactor Authentication, please visit the UniSC Corporate website or contact the IT Service Desk.

Enter your UniSC email and type the letters and numbers. **Click Next**

*Audio options also available

Choose the contact method for verification.

Microsoft Authenticator App on mobile

OR

SMS, Call Mobile, or enter number from app or token

Approve the MFA notification on Microsoft Authenticator App on your mobile device

OR

Enter a code from SMS or Token

Enter and confirm a new password that meets the complexity rules.

8 to **16** characters in length.
MUST have at least **one UPPERCASE** character.
MUST have at least **one lower** character.
MUST have at least **one number**.
MUST have at least **one Special** character e.g. ! @ # $ % ^ & *
MUST be **different** from any used previously.
MUST NOT contain **spaces**.
MUST NOT contain part of your **name** or **username**.